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EHS & SUSTAINABILITY SOFTWARE & DATA MANAGEMENT

2018 CONFERENCE MARCH 5-7 I ST. PETERSBURG, FL



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Contents

General Information	_ 2
Exhibit Floor Plan	_ 3
Schedule-at-a-Glance	_ 4
Program	_ 7
Sponsors & Exhibitors List	_ 16
Thank You Sponsors	_ 18
NAEM 2018 Conferences	_ 20

General Information

Registration Desk Hours

Grand Bay Ballroom Foyer

Monday, March 5: 4:30 - 7:00 p.m. **Tuesday, March 6:** 8:00 a.m. - 5:00 p.m. Wednesday, March 7: 8:00 a.m. - 1:15 p.m.

Exhibit Hall Hours

Grand Bay Ballroom

The Exhibit Hall, located in the Grand Bay Ballroom, is an informal meeting space where attendees can talk directly with software vendors and service providers. See page 16 for a vendor listing. The Exhibit Hall will be open during the following hours:

Tuesday, March 6:

Wednesday, March 7:

10:00 - 10:45 a.m. 11:45 - 1:00 p.m. 3:15 - 4:00 p.m. 5:00 - 6:30 p.m.

8:00 - 8:45 a.m. 9:30 - 10:00 a.m. 12:15 - 1:15 p.m.

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Research Presentation

Wednesday, March 7: 8:50 - 9:30 a.m. Benchmarking Your Approach to Data Management

This session will feature a live poll. To participate in the live polling, please text naembenchmark to 22333 OR visit pollev.com/naembenchmark during the session.

Exhibit Hall Floor Plan - Grand Bay Ballroom



EXHIBITOR

AECOM	309
Airsweb	104
Arcadis	208
Bloomberg Environment	106
Chemwatch Americas	100
Cority	103
Dakota Software	109
Dekra Insight	310
DNV-GL	308
Enablon	110
Enviance	209
EtQ, LLC	303
Gensuite	205
Greenstone Plus	311
Huco Consulting	112

BOOTH

EXHIBITOR

Humantech	111
Intelex	204
Ipoint-Systems	211
Jacobs	203
Locus Technologies	202
Mapistry	301
RealTime Apps	114
Rolls Royce	304
SiteHawk	102
Sphera	108
Trinity Consultants	307
UL EHS Sustainability	105
Vaporstream Inc	305
VelocityEHS	302
Verisk 3E	210

BOOTH

Schedule-at-a-Glance

Norkshop sponsore	ed by: AECOM		
		SULTING	
1:30 - 1:35 p.m.	Workshop Welcome St. Petersb	urg Ballroom 1&2	
1:35 - 3:15 p.m.	How to Select the Right Technolo	ogy to Achieve EHS Excellence St. Pete	ersburg Ballroom 1&2
3:15 - 3:45 p.m.	Break St. Petersburg Ballroom L	obby	
3:45 - 5:25 p.m.	How to Promote User Engageme	nt Throughout the Implementation Proc	cess St. Petersburg Ballroom 1&2
5:25 p.m.	Workshop Closing Remarks St.	Petersburg Ballroom 1&2	
5:30 - 7:00 p.m.	Workshop Happy Hour Poolside	3	
	Sponsored by: earths	ft 🛛 👓 Red-on-line	
Tuesday, Mar	rch 6		
8:00 a.m.	Registration Opens Grand Bay E	Ballroom Foyer	
8:00 - 8:45 a.m.	Breakfast St. Petersburg Ballroo	m Lobby 2	
8:45 - 9:00 a.m.	Opening Remarks and Introducti	ons St. Petersburg Ballroom 1&2	
9:00 - 10:00 a.m.	Opening Keynote: Using Technol St. Petersburg Ballroom 1&2	Opening Keynote: Using Technology to Save Time, Save Lives and Improve EHS Outcomes St. Petersburg Ballroom 1&2	
10:00 - 10:45 a.m.	Break Grand Bay Ballroom		
	TRACK: Mitigating Risk with Effective Compliance Management	TRACK: Implementation and User Engagement	TRACK: Leveraging Data for Improved Safety Performance
10:45 - 11:45 p.m.	The Challenges and Successes in Migrating Data Management Systems Harborview/Skyway/Pier	How a New Software System Can Change the EHS&S Function Williams/Demens	How a Growing Company Centralized Systems Through Mobile Technology St. Petersburg Ballroom 3
:45 a.m 1:00 p.m.	Lunch and Exhibit Hall Grand Ba	ay Ballroom and Foyer	
1:00 - 2:00 p.m.	The Challenge of Global Product Compliance: Driving Value – Reducing Risk Harborview/Skyway/Pier	What Matters Most: People, Process or Technology? Williams/Demens	How Johnson Controls Stream lined Global EHS Programs St. Petersburg Ballroom 3
2:15 - 3:15 p.m.	Using Software to Create an Award-Winning Compliance Program Harborview/Skyway/Pier	How to Sustain the Value of your EHS Software Investment Williams/Demens	Improving Driver Safety with Ecolab St. Petersburg Ballroom 3
3:15 - 4:00 p.m.	Afternoon Break in Exhibit Hall	Grand Bay Ballroom	
4:00 - 5:00 p.m.	How EHS Software Systems Mitigate the Risks Associated	Managing Workplace Ergonomics in Manufacturing	The Management of High Hazard Operations at Global



2017 EHS & Sustainability Software & Data Management Conference | March 5-7

Wednes	day, March 7		
8:00 - 8:45 a.m.	Networking Breakfast in Exhibit Hall Grand Bay Ballroom		
8:45 - 8:50 a.m.	Morning Announcements St. Petersburg Ballroom 1&2		
8:50 - 9:30 a.m.	NAEM Research Presentation St.	Petersburg Ballroom 1&2	
9:30 - 10:00 a.m.	Break Grand Bay Ballroom		
	TRACK: Mitigating Risk with Effective Compliance Management	TRACK: Implementation and User Engagement	TRACK: Leveraging Data for Improved Safety Performance
10:00 - 11:00 a.m.	Leveraging Big Data for More Proactive Compliance Programs at Walmart Harborview/Skyway/Pier	How to Use EHS&S Analytics to Achieve Bottom Line Results Williams/Demens	MOC and PSSR Process Automation: Best Practices St. Petersburg Ballroom 3
11:15 a.m 12:15 p.m.	How Self-Made Mobile Applications Led to Effective Reporting Harborview/Skyway/Pier	How Modern Technologies Can Reveal What Lies Beneath Your Data Williams/Demens	How Merck Increased the Accuracy of their Data Collection St. Petersburg Ballroom 3
12:15 - 1:15 p.m.	Lunch and Exhibit Hall Grand Bay Ballroom and Foyer		
1:15 p.m.	Closing Remarks/ Conference Ad	Closing Remarks/ Conference Adjourns	
1:30 - 5:15 p.m.	One-on-One Vendor Demo Appointments with Terabyte Sponsors (by appointment only)		

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Track Descriptions

Mitigating Risk with Effective Compliance Management

Attend sessions in this track if you are interested in how technologies, management systems and standardized processes impact a successful compliance program. Attendees will be shown effective strategies and tools to use when faced with a compliance challenge or obstacle. Topics such as product stewardship, risk management and mandatory reporting will be addressed in the sessions under this track.

Implementation and User Engagement

When implementing a new software there is so much focus on the mechanics and functionality of the software, that other success factors are not prioritized. Attend this track to avoid common and uncommon pitfalls when either implementing or utilizing EHS&S software. Tips and tricks of implementation beyond the software will be addressed in this track as well as how users interact with data and technologies.

Leveraging Data for Improved Safety Performance

We use technology in every aspect of our life, so why not use it to make sure our employees and colleagues are safer? This track will have sessions focused on technologies and management processes that lead to a strong safety culture and improved safety performance. Specific aspects of safety such as distracted driving, high hazard materials and effective training will be addressed.



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- Compliance Reporting



Monday, March 5

Workshop sponse	
1:30 - 1:35 p.m.	 Workshop Welcome and Introductions St. Petersburg Ballroom 1&2 Caitlin Wilson, Sr. Program Manager; NAEM
1:35 - 3:15 p.m.	How to Select a Solution to Achieve your Business Objectives St. Petersburg Ballroom 1&2 Purchasing a new software system is similar to buying a house – you don't do it often. Therefore, having clear expectations and getting tips from experts will increase the chances of a positive ROI and being happy with your purchase. Following proven best practices and processes while selecting software can reduce the chance of failure and undesired costs. In this session, you will be trained on requirements identification/prioritization, gap assessment, understanding total cost of ownership, making the business case, creating a roadmap and then evaluating vendors and negotiating with them.
	• Sameer Vyas, Partner/Co-Founder; Huco Consulting Inc.
3:15 - 3:45 p.m.	Break St. Petersburg Ballroom Lobby
3:45 - 5:25 p.m.	How to Promote User Engagement Throughout the Implementation Process St. Petersburg Ballroom 1&2 After you have reviewed multiple products and selected the best software for your needs, you think your job is done, right? Getting users to embrace the new system is the key to a successful implementation. In this session, you will learn how to involve users in the process, how to communicate effectively and how to overcome the roadblocks along the way.
	 Lisa Baxter, EHS MIS Senior Project Manager; AECOM Patrick Hecht, PE, EMIS Business Unit Lead - Senior Project Manager; AECOM Stephanie Taylor, Global Director Management Information Systems; AECOM
5:25 p.m.	 Workshop Closing Remarks St. Petersburg Ballroom 1&2 Mike Mahanna, Programs Director; NAEM
5:30 - 7:00 p.m.	Workshop Happy Hour Poolside
	sponsored by: earths oft ever Red-on-line

8:00 a.m.	Registration Opens Grand Bay Ballroom Foyer
8:00 - 8:45 a.m.	Breakfast St. Petersburg Ballroom Lobby 2
8:45 - 9:00 a.m.	 Opening Remarks and Introductions St. Petersburg Ballroom 1&2 Carol Singer Neuvelt, Executive Director; NAEM Caitlin Wilson, Senior Program Manager; NAEM
9:00 - 10:00 a.m.	 Opening Keynote: Using Technology to Save Time, Save Lives and Improve EHS Outcomes St. Petersburg Ballroom 1&2 In the next five years, technology is poised to transform the EHS profession as we know it. From drones to wearable devices to mobile technology that enhances auditing efforts, the future of EHS will increasingly rely on technology solutions. Our speakers will share how they're using the latest technologies within their programs and how these innovations are changing what it means to be an EHS&S professional. Stephanie Ortiz, Manager Environmental Project Controls, BNSF Railway Company Sean Petterson, Chief Executive Officer; StrongArm Technologies Inc. Kelvin Sanborn, EHS Digital Programs Leader; General Electric Co.

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10:00 - 10:45 a.m.	Break Grand Bay Ballroom
10:45 - 11:45 a.m.	Concurrent Sessions
	 The Challenges and Successes in Migrating Data Management Systems Harborview/Skyway/Pier Migrating a database management system that is primarily used to show compliance can be challenging. Especially when the goal is to improve workflow efficiency and expand reporting. This session will showcase lessons learned in migrating data management systems during an active reporting production cycle and how being proactive in the migration process can lead to a higher success rate. Jason Heck, Manager of Environmental Compliance; Alliance Coal LLC Samantha Bennett, Senior Project Manager; DDMS Inc.
	 How a New Software System Can Change the EHS&S Function Williams/Demens Before its recent upgrade, International Paper (IP)relied on an aging, in-house incident management system that was highly customized, costly to maintain and suffered from poor usage. To complicate their data management further, the company also had more than one EHS MIS to serve different divisions and locations. To consolidate their efforts and gain greater insight into their performance, they turned to VelocityEHS. Since implementing this software, the company now uses mobile functionality for incident reporting and inspections, enjoys customized dashboards, easily creates reports and quickly submits OSHA requirements electronically. Join this session to see this software first-hand and hear how IP uses it to enhance their EHS&S programs Dan Arnold, EHS Program Manager; International Paper Co.
	 How a Growing Company Centralized Systems Through Mobile Technology St. Petersburg Ballroom 3 From a business perspective, Wawa had a problem many leaders would envy: It was going through a rapid expansion, adding an average of 50 new stores a year. For the EHS team, however, it quickly became a resource and data management challenge. Add multiple vendors and contractors into the mix and the Wawa team knew they needed to create a consistent, centralized data collection and reporting system. That's when they turned to Apex's ARTEMIS software. Come hear how the Wawa team now uses a mobile front-end for consistent data collection and maintains a centralized cloud interface for reporting and management Joseph Standen, Environmental, Utilities & Regulatory Services Manager; Wawa Inc.
11:45 a.m 1:00 p.m.	Lunch and Exhibit Hall Grand Bay Ballroom and Foyer
1:00 - 2:00 p.m	Concurrent Sessions
	 The Challenge of Global Product Compliance: Driving Value - Reducing Risk Harborview/Skyway/Pier Global companies face increasing product compliance challenges from every angle. The charge to reduce risk while driving shareholder value has never been more complex. In this session Verisk 3E will showcase current product compliance challenges and downward pressures on global organizations. Participants will learn about trends and movements in a variety of industries and will participate in a group break-out activity. Participants will also learn how to nurture a culture of proactive product compliance in order to drive increased corporate value while reducing overall exposure. Alan L. Johnson, Director of Strategic Partnerships & Alliances; Verisk 3E Hans Plugge, Senior Toxicologist; Verisk 3E



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1:00 - 2:00 p.m.	 What Matters Most: People, Process or Technology? Williams/Demens Software can unlock exciting new gains in EHS&S performance, but choosing an effective solution can feel like a gauntlet of choices. Achieving a successful outcome is not just about prioritizing the right requirements, however. You also need to manage internal expectations about what this new investment can achieve, and rally your team around its use. During this session Boeing will describe the internal challenges of replacing hundreds of systems with a single software solution. We'll talk about the role of internal culture in software selection, and how to be mindful of the importance of people and process along the way. Joanne Schroeder, Founding Partner; E2 ManageTech Inc. Kim Corkery, Program Manager; The Boeing Co.
	How Johnson Controls Streamlined Global EHS Programs St. Petersburg Ballroom 3 Johnson Controls has over 3,200 sites throughout 74 countries, so standardizing processes to keep a strong compliance program was challenging. To meet the goal of implementing global standardized processes, Johnson Controls turned to ProcessMAP. This partnership helped Johnson Controls maintain a consistent global incident management process, improve overall safety performance and streamline sustainability reporting. Come to this session to hear how Johnson Control's successfully converted siloed EHS functions into an integrated global program.
	• John Perkins, Executive Director – Environment, Health and Safety; Johnson Controls
2:15 - 3:15 p.m.	Concurrent Sessions
	 Using Software to Create an Award-Winning Compliance Program Harborview/Skyway/Pier Thanks to its success in protecting its employees and the environment, Tremco was recently awarded the Award for Excellence by the Ohio Chemical Technology Council. A key component of their success, the company says, was the implementation of Dakota Software's ProActivity Suite TM, which they used to standardize policies and procedures, improve incident communication, increase visibility into EHS compliance status and provide real time metrics. Thanks to this software, the company has a platform to align EHS resources and a central point for reporting and analysis across the country and across the globe. Come see a first-hand look at this software and how Tremco has used this system to make continuous compliance advances. George Loder, Corporate Director of EHS; Tremco Inc. How to Sustain the Value of your EHS Software Investment Williams/Demens Congratulations! You've successfully vetted software providers, completed your due diligence, and are now ready to dig into the task of implementing your EHS&S software. How can you use this to achieve tangible results? In this presentation, you'll get tips on how to u quickly get value from your software solution and how to avoid common pitfalls often associated with the implementation process. We'll also share advice on how to maintain your system so that it continues to evolve to achieve your long-term business goals. Amanda Smith, Vice President of Product Management; Enviance Inc. Kate Candillo, Services Operations Manager; Enviance Inc.
	 Nate California Services Operations Manager, Envirance Inc. Improving Driver Safety with Ecolab St. Petersburg Ballroom 3 Distracted driving is a national issue that impacts corporations' safety performance. Ecolab delivers comprehensive solutions and on-site services in more than 170 countries around the world. And with more than 1 million customer locations, having safe driving measures is a key to their success. Working with the Intelex Data Science team, Ecolab embarked on a journey to validate which leading indicators truly contributed to high safety performance and demonstrated a strong culture of safety at sites across their organization. During this presentation, Ecolab will showcase how the organization has leveraged the Intelex platform to measure the effectiveness of their driver safety programs and identify prescriptive insights to drive positive change for nearly 25,000 drivers worldwide. Ryan Orvis, IT Project Manager; Ecolab Inc.





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3:15 - 4:00 p.m.	Break and Exhibit Hall Grand Bay Ballroom
4:00 - 5:00 p.m.	Concurrent Sessions
	 How EHS Software Systems Mitigate the Risks Associated with Staff Transitions Harborview/Skyway/Pier All EHS organizations must deal with staff change and turnover. This change presents a serious risk that EHS compliance requirements are lost or missed when staff transitions occur. Bring your own experiences with staff turnover and crowd-source solutions among your peers in this Hack-A-Thon style session. The facilitators will summarize the discussion and then share case studies to show how EHS software, in concert with management systems or site procedures, can greatly reduce this risk and facilitate faster and more complete transition of compliance activities to new personnel. Brian Calcote, EHS IM Practice Lead; CH2M Brenda Cobb, Senior Consultant; CH2M
	 Managing Workplace Ergonomics in Manufacturing Environments Williams/Demens Prioritizing ergonomics for manufacturing plants is becoming more and more important. Investing in software to leverage ergonomics became a priority and a goal for Jack Link's Protein Snack. They selected the Humantech Software and since implementation, it has been initiated at seven U.S. manufacturing sites, enabling the company to share solutions to workplace challenges across locations and develop an ergonomics standard. The company has seen significant improvements in training progress, workplace assessments, job improvements, and risk reduction. Employees have completed e-learning modules, increased logged job assessments, and identified over 500 improvements. Come see firsthand how Jack Link's Protein Snacks has experienced success since implementing this ergonomics software. Nancy Devine, Director - Risk Management and Safety; Jack Links Protein Snacks
	 The Management of High Hazard Operations at Global Facilities St. Petersburg Ballroom 3 Manufacturing sites that manage high hazard materials and operations are at a higher risk for a major industrial accident. This risk increases if there are multiple sites, in different countries that are prescribing to different regulatory frameworks. This session will provide context to the challenges that multi-national companies face when implementing measures to prevent major industrial accidents at high-hazard facilities. It will focus on tools to that use relevant data points to collect in a management system, what data and how data should be shared corporate-wide and how can risk assessment tools be used as a means of prevention of major industrial accidents and improve safety performance. Meghan White, Program Director; Specialty Technical Consultants Inc.
5:00 - 6:30 p.m.	Networking Reception in Exhibit Hall Grand Bay Ballroom Sponsored by: thinkstep

Wednesday, March 7

8:00 - 8:45 a.m.	Networking Breakfast in Exhibit Hall Grand Bay Ballroom	
8:45 - 8:50 a.m.	Morning Announcements St. Petersburg Ballroom 1 & 2	
	 Virginia Hoekenga, Deputy Director; NAEM Michael Mahanna, Program Director; NAEM 	
8:50 - 9:30 a.m.	Benchmarking Your Approach to Data Management St. Petersburg Ballroom 1 & 2	
	Whether you're still using Excel or just implemented an enterprise solution, there's always room to evolve your data management practices. Come join this interactive benchmarking session to benchmark how your company's approach compares to that of your peers, to discuss the metrics you use to drive business results and to find out how soon your peers plan to take the next big leap in data analytics. NAEM will also share a few highlights from its latest publication on <i>How to Successfully Deploy an EHS&S Software System</i> .	Note: This session will feature a live poll. To participate in the live polling, please text naembenchmark to 22333 OR visit pollev.com/naembenchmark during the session.
	 Taylor Gelsinger, Manager of Research and Analytics; NAEM Elizabeth Ryan, Director of Communications; NAEM 	
9:30 - 10:00 a.m.	Break Grand Bay Ballroom	
10:00 - 11:00 a.m.	Concurrent Sessions	
	 Leveraging Big Data for More Proactive Compliance Programs at Walmart Harborview/Skyway/Pier On the path to becoming a world-class compliance organization, Walmart has learned how to turn big data into a big environmental asset. For proof you needn't look any further than the company's stormwater operations compliance program. During this presentation, you will learn how the retail giant uses EHS software to implement and maintain its stormwater operations program that is now responsible for the preventative maintenance, repair, and rehabilitation of over 4,000 unique stormwater systems across the country. Ryan Hicks, Director of EH&S Services; Walmart Inc. 	
	 How to Use EHS&S Analytics to Achieve Bottom Line Results Williams/Demens Advances in data management and analytics have generated compelling value in business areas like finance, marketing and logistics. While leading companies have earned significant returns on IT investments in these areas, many have overlooked the benefits of advanced data management and analytics for environmental, health, safety and sustainability (EHSS) management. Data and analytics are an integral part of leading EHSS management programs and can contribute to reductions in incidents and operational overhead that directly impact the bottom line, improve employee morale and strengthen the reputation of the business. Derek Przybylo, Senior Manager; EY 	
	 MOC and PSSR Process Automation: Best Practices St. Peter Management of Change (MOC) and Pre Start-up Safety Review (PSSR) and elements of standards set by OSHA, EPA and the US Department of International industries have defined the MOC and PSSR best management automated. In addition, it will explore better defined evaluation process the impact of predictive technologies. Mike Bearrow, Senior Process Safety Consultant; Rolls-Royce Homes Safety Consultant; Rolls-	re some of the most challenging erior. This presentation discusses ent practices and how they should be ees, leading and lagging indicators and

Wednesday, March 7

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11:15 a.m 12:15 p.m.	Concurrent Sessions		
	 How Self-Made Mobile Applications Led to Effective Reporting Harborview/Skyway/Pier San Jose Water Company (SJWC) is a major water utility operating in California and is subject to a wide range of complex and time sensitive regulatory requirements for every aspect of operations. Recordkeeping and reporting are major aspects of SJWC's diverse compliance programs. Instead of continuing to rely on paper logs and Excel spreadsheets,SJWC employed Locus Platform for its customer configurable format (LP-X). In this session, SJWC will demonstrate their self-made applications, how compliance forms were designed and how the system can be enabled for mobile users. SJWC will also walk through the system's Workflows and discuss plans to expand the system's use to other areas of SJWC Operations. Casey Claborn, Water Quality Engineer - Environmental Compliance; San Jose Water Co. 		
	How Modern Technologies Can Reveal What Lies Beneath Your Data		
	Williams/Demens EHS&S leaders need their data to deliver insights they can use to see patterns and make decisions The emergence of 'Big Data' holds enormous promise to has made large volumes of data available to these companies. It's not the data volume or velocity that drives sustainable success, but it's the knowledge of the relationships in your data. Leveraging modern technologies and graph concepts are ideal to drive change and innovation into nowadays complex environments. This session will highlight the importance of understanding and modeling the complexities of enterprise entities and their relationships to the data. It will show attendees that the available data can be turned into a real power house by accessing and revealing the relations within.		
	• Aashish Nohria, Co-Founder & Chief Product Officer; iPoint BiS GmbH		
	How Merck Increased the Accuracy of their Data Collection St. Petersburg Ballroom 3 One of the many challenges that EHS professionals face is making sure that the data they are collecting is thorough and accurate. When Merck noticed that the data they were collecting surrounding staff and site efficiencies was not up to par, they developed a process to fix the problem. During this session you'll hear how they changed their procedure and documentation across sites to ensure they had the right metrics every time.		
	Candice Fletcher, Operations Specialist; Merck Global Employee Health		
12:15 - 1:15 p.m.	Lunch and Exhibit Hall Grand Bay Ballroom and Foyer		
1:15 p.m.	 Closing Remarks/ Conference Adjourns Grand Bay Ballroom and Foyer Virginia Hoekenga, Deputy Director: NAEM 		
1:30 - 5:15 p.m.	One-on-One Vendor Demo Appointments with Terabyte Sponsors* By Appointment Only As an added bonus to this year's conference agenda, we are offering a limited amount of private, 45-minute one-on-one vendor appointments with our Terabyte sponsors to all in-house EHS professionals attending the conference. NAEM will facilitate these appointments where you can take a deeper dive and get a customized experience with the software that our Terabyte sponsors offer. *Software vendors in attendance will be by invitation only.		
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Sponsors & Exhibitors

The Exhibit Hall, located in the Grand Bay Ballroom, is an opportunity for you to meet with software vendors and service providers in a relaxed atmosphere. Please take this chance to compare products and view demonstrations from a variety of different vendors. The Exhibit Hall will be open during breakfast, lunch hours and the evening networking reception. See the General Information (page 2) for the specific times.

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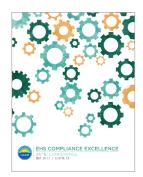
18

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SUSTAINABILITY MANAGEMENT

2018 CONFERENCE JULY 30- AUGUST 1 I PROVIDENCE, RI

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EHS & SUSTAINABILITY MANAGEMENT FORUM

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The National Association for Environmental Management (NAEM) empowers corporate leaders to advance environmental stewardship, create safe and healthy workplaces and promote global sustainability. As the largest professional community for EHS and sustainability decision-makers, we provide peer-led educational conferences, benchmarking research and an active network for sharing solutions to today's corporate EHS and sustainability management challenges. Visit NAEM online at www.naem.org.

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